



KENNEL REQUIREMENTS IN RELATION TO AIRLINE ACCEPTANCE OF CARGO

- a) The animal must be able to sit/stand/turn without restriction.
- b) The kennel must have absorbent material on the floor. No hay or straw.
- c) A separate food and water tray is required, with access to the water tray for replenishment of water from outside the case.
- d) Food/water instructions and dishes must be attached to the kennel.
- e) A label on top of the kennel must indicate the last time the animal was fed and watered.
- f) The airline will not knowingly accept sedated animals
- g) No accessories in/out of kennel.
- h) Short nosed dogs must be in one size larger kennel.

We would require the dog to be presented to the airline handling agent in Airport of Departure approximately 3 hours prior to flight departure. This may be subject to change depending on the carrier used. Delivery would be at the CARGO side of the airport, not the check-in passenger area. (This would be prior to the passenger's checking in for their flight, should this be a requirement). Upon arrival at North-East Air Cargo, or alternative handling agent, the dog/cat/animal would be security checked. Upon completion of this requirement the animal would await collection for carriage to the aircraft.

As already indicated, we will require the following information before we can approach the airline for confirmation of booking:

- **Shipper's name and address**
- **Consignee's name and address, Contact and Tel Number**
- **Dimension and weight of kennel and dog/cat**
- **Breed of dog/cat**
- **Sex of Animal**
- **Age of Animal**
- **Name of Animal**

All export and import permits and purchase of an IATA approved transportation case will be the responsibility of the shipper. We also require a "funnel" (or similar contraption) attachment on the transport case, to allow replenishment of water to be dispersed from outside of the case (See item c above).

We require a Health Declaration (sometimes known as a "Fit to Travel" Declaration/Certificate) certified by a local Vet, no earlier than 10 days prior to the day of travel. In some cases a DEFRA/MAFF Export Health Certificate will be required. We would always suggest that endorsement of this document should be dealt with as close to the date of travel, due to possible delay in transit or other extenuating circumstances, but two or three days in advance should certainly be adequate.

For Transportation Cases, please enquire with our operations team for the correct size for your requirements. Extrordinair are stockists of IATA approved kennels, Vari-Kennels. Custom-Made kennels can also be supplied.

I trust you will find the above information helpful for any of your requirements, however I would be pleased to offer any further assistance or information should this be necessary.

Contact me on

0131 317 7277

or by email at

operations@Extrordinair.co.uk